



## INTRODUCING A Special Benefit for Members with Cancer

No one can see what tomorrow will bring. But, it may help to know that, if a cancer diagnosis occurs, your healthcare benefits include a program from Biologics, Inc. to help navigate the complex and sometimes daunting world of oncology care.

### MEMBER SUPPORT SERVICES

This benefit is in place to support members of the healthcare plan who have a cancer diagnosis by assisting them throughout their treatment. All members of the health plan impacted by this disease and who will be undergoing treatment that includes chemotherapy have immediate access to this program.

### IT'S LIKE A PERSONAL GPS FOR THE COMPLEX WORLD OF CANCER CARE

Each member is assigned an Oncology Certified Nurse who is a patient advocate and personal resource for questions about the disease, treatment and side effects. It's important for the member to contact Biologics as early as possible, especially prior to treatment.

The Oncology Certified Nurse:

- Serves as an extension of the oncologist's practice to support the member between office visits and provides a singular voice for the member.
- Coordinates care with the treating oncologist to ensure timely access to the most appropriate care for the member's type and stage of disease.
- Creates a personal care plan and contacts the member at critical times based on the member's plan of treatment to help mitigate side effects associated with treatment.
- Empowers the member with knowledge and information about his/her disease and treatment including:
  - Assistance understanding test results
  - Guidance on preparing for upcoming appointments and procedures
  - Explanations of the diagnostic and treatment processes
  - Access to reliable patient resources specific to the diagnosis
  - Assistance with second opinions

The Oncology Certified Nurse helps simplify complex issues while providing support specific to clinical, emotional and financial matters. This expertise minimizes stress and anxiety while elevating care — all at no additional cost.

**Oncology Certified Nurses are available Monday through Friday,  
9am until 6pm (ET) by calling 800.983.1590.**